

RETURN AND EXCHANGE INFORMATION

Thank you for shopping at the Holy Cross Bookstore.
Our exchange and return policies for online purchases are stated below.

For a refund of an online purchase:

1. Include a copy of your original invoice. Please circle the item you are returning.
2. Briefly describe the reason for your return.
3. Ship your package to us at the address below.
4. Once the item is received, we will issue a credit to the original card.
5. Please make sure to include your phone number in case we have questions.

For exchange of an online purchase:

1. Include a copy of your original invoice. Please circle the item you are returning.
2. Briefly explain what item you would like to replace the returned item.
3. Ship your package to us at the address below.
4. Once we receive the item, we will exchange it for the item you would like as a replacement and ship that item to you at no additional charge.
5. Please make sure to include your phone number in case we have questions.

Or return items in person to our campus store:

With invoice the original card will be credited. Without invoice or receipt the credit will be applied to a Bookstore gift card.

Your Name: _____

Phone Number: _____

Reason for return or exchange: _____

Replacement item you would like for your exchange: _____

Additional notes: _____

Ship all returns and exchanges to:

Holy Cross Bookstore
1 College St.
Worcester, MA 01610

Please do not include any credit card information on this form